

OUR CODE

Who must read IP LOCKs code of conduct?

Our employees, partners, and sponsors, as well as any individuals or entities involved in business and/or interaction with IP LOCK are encouraged to read our code of conduct and behave accordingly.

Our Code of Conduct (IP LOCKs OctaCode) includes the 8 of below:

INTEGRITY

All the contributions must be based on integrity and in an ethical manner. This can mean that we at IP LOCK must be honest and candid within the constraints of the client confidentiality. We must NOT prioritise personal gain over the level of our service and public interest.

CREATIVITY

We must be looking for new ways to achieve a better outcome. This does not necessarily mean that every task we do should be different. This requires us to gather feedback and value creativity and new ideas within the business. Innovations, marketing plans or the color of our walls, we are and must be open to changes. There are more than one way to go from point A to point B!

COMPLIANCE

Everyone at IP LOCK needs to comply with national and interstate regulations, laws, rules and Acts (Security Industry Act 1997, Security Industry Act 2003, Security Act 2016, Privacy Act 1988, Crimes Act 1900 etc.). We must respect the law, governments, and authorities not only because we have to, but because it's one of our values. IP LOCK has absolutely zero tolerance towards any sorts of breach of laws and rules. All our team members are encouraged to familiarise themselves with Security Industry Acts at the minimum.

<p>DIVERSITY</p>	<p>Discrimination does NOT have a place amongst us. We acknowledge women's rights and gender equality. We respect all races and religions. We respect all genders and orientations. We believe in equality and condemn any sort of racism and sexism. We do our best to maintain the diversity within our business. We must respect everyone and report to our management line if anyone does otherwise.</p>
<p>PEOPLE</p>	<p>We at IP LOCK provide the best customer service we can. It's not about us. It's about the people we work with, and provide our products and services to. We exchange values with people and this needs to be well understood and practised at all times.</p>
<p>COMMITMENT</p>	<p>We do what we say, and we say what we do. We keep our promises no matter what. We do NOT promise if we don't have the right resources to keep the promise, instead we create and prepare the resources and then we go ahead and make the promise and keep it. We earn trust and expand.</p>
<p>GROWTH AND FUTURE</p>	<p>We think about tomorrow and the future of the business and our clients. We gather feedback and consider changes. We are positive and open to criticism for a better tomorrow. We grow and the business grows with us.</p>
<p>INSPIRATION</p>	<p>We work to inspire by providing the best services and products, giving others the opportunity to take advantage of smart technologies, and get a taste of the century. We must aim to be a role model and not only another business within the industry.</p>